National Accountability Dashboard for Quality

NAD-Q

FY-2025

Q1

ACTIVE QUALITY IMPROVEMENT PROGRAM (QIP)

The national percentage of ambulatory facilities that have an active Quality Improvement Program (QIP) documented in a policy that includes the collection, aggregation, analysis, and reporting of quality improvement data.

Why is this important?

Active quality improvement programs lead to better and safer care while also a requirement for CMS certification and accreditation.

IHS HOSPITALS

100%

FACILITIES 22

IHS AMBULATORY HEALTH CENTERS

100%

FACILITIES 32

IHS NATIONAL TARGET 100%

ACCREDITED

The national percentage of IHS hospitals and ambulatory facilities that have earned and maintained accreditation by a National Health Care Accreditation Organization.

Why is this important?

Accreditation indicates the quality and safety of care services at health care facilities.

IHS HOSPITALS

95%

FACILITIES 22

IHS AMBULATORY HEALTH CENTERS

100%

FACILITIES 32

100% of IHS hospitals are CMS certified. One hospital is working towards their initial Joint Commission accreditation.

IHS NATIONAL TARGET 100%

SAFETY REPORTING

The national percentage of IHS health care facilities that access, review, and address patient safety event reports to prevent future similar safety incidents/adverse events.

Why is this important?

Safety reporting leads to prevention of recurring safety risks.

IHS HOSPITALS

100%

FACILITIES 22

IHS AMBULATORY HEALTH CENTERS

100%

FACILITIES 32

IHS NATIONAL TARGET 100%

National Accountability Dashboard for Quality

NAD-Q

FY-2025

Q1

EMERGENCY PREPAREDNESS

The national percentage of health care facilities that have an Emergency Preparedness and Response Plan documented in policy and exercised in accordance with policy.

Why is this important?

An Emergency Preparedness Response Plan ensures readiness for continued service should a major event occur (for example, Severe Winter Storm).

IHS HOSPITALS

100%

FACILITIES 22

IHS AMBULATORY HEALTH CENTERS

100%

FACILITIES 32

IHS NATIONAL TARGET 100%

PATIENT-CENTERED MEDICAL HOME (PCMH)

The national percentage of IHS Hospitals and Ambulatory Health Centers that have achieved Patient Centered Medical Home (PCMH) certification to promote high quality patient care, enhance the patient experience, support population health and improve the work environment within the IHS system.

Why is this important?

The Patient Centered Medical Home certification indicates care services designed around patients to improve patient outcomes.

IHS HOSPITALS

100%

FACILITIES 22

IHS AMBULATORY HEALTH CENTERS

100%

FACILITIES 32

IHS NATIONAL TARGET 100% BY DECEMBER 2021

OPIOID PRESCRIBING PLAN

Facility Opioid Stewardship Management Plan: Percentage of healthcare facilities with an Approved Opioid Stewardship Management Plan reviewed on an annual basis that identifies relevant activities and key performance indicators to promote safe opioid prescribing and enhance holistic patient management.

Why is this important?

Local opiate plans aligned with IHM requirements will improve the appropriateness of opiate prescribing.

IHS HOSPITALS

100%

FACILITIES 22

IHS AMBULATORY HEALTH CENTERS

97%

FACILITIES 32

IHS NATIONAL TARGET 100%

National Accountability Dashboard for Quality

NAD-Q

FY-2025

Q1

EMERGENCY DEPARTMENT (ED) REPORTING

The national percentage of health care facilities with an ED reporting rates for Median Time from ED Arrival to ED Departure for Discharged ED Patients and Left Without Being Seen to ensure the delivery of adequate and timely access to care in emergency departments.

Why is this important?

Reporting of ED quality measures lead to reduced waiting times and earlier patient assessments for emergent conditions.

NATIONAL RATE

100%

FACILITIES

22

IHS NATIONAL TARGET
100%

EMPLOYEE INFLUENZA VACCINATION

The national percentage of Healthcare Personnel (HCP) who received the influenza vaccination to protect patient safety and reduce transmission of influenza in health care settings. The report reflects data from the 2024 - 2025 influenza season.

Why is this important?

Health care professionals who receive the influenza vaccination help to reduce the transmission of influenza.

NATIONAL RATE

93%

IHS NATIONAL TARGET
90%

FEDERAL EMPLOYEE VIEWPOINT SURVEY (FEVS) PARTICIPATION

The national percentage of IHS federal employees completing the annual Federal Employee Viewpoint Survey during the active survey period. This includes an assessment of employee job satisfaction across all federal categories and professions. The report reflects data from the 2024 survey results.

Why is this important?

Assessment of employee job satisfaction assists in the recruitment and retention of high quality staff.

NATIONAL RATE

66%

IHS NATIONAL TARGET
75%